
Enterprise Voice and Data Communications Services

Note: The following additions/clarifications to Request for Proposals 13-2106, hereby become part of the Request for Proposals. It is essential that all prospective Proposers note the content of the Addendum.

Questions and Answers:

1. *Can you provide a copy of your current bill to all proposers?*

METRO's REPOSE:

Metro is in the process of gathering this information and will issue our response in a separate Addendum.

2. *What are the addresses to the 17 locations listed on your RFP?*

METRO's REPOSE:

Oregon Convention Center

- Two Voice T1s
- 2 POTs

ADDRESS: 777 NE Martin Luther King Jr. Blvd, Portland OR 97232

• Portland Expo Center

- 1 Voice T1s
- 12 POTs

ADDRESS: 2060 N Marine Dr, Portland OR 97

• Antoinette Hatfield Hall

- 2 Voice T1s
- 9 POTs

ADDRESS: 1111 SW Broadway, Portland OR 97205

• Keller Auditorium

- 4 POTs

ADDRESS: 222 Southwest Clay Street , Portland OR 97205

• Arlene Schnitzer Concert Hall

- 2 POTs

ADDRESS: 1037 SW Broadway, Portland OR 97205

• Metro Central Transfer Station

- 14 POTs

ADDRESS: 6161 NW 61st Ave Portland OR 97210

• Metro South Transfer Station

- 11 POTs

ADDRESS: 2001 Washington St, Oregon City, OR 97045

Addendum #1 / RFP 13-2106



METRO

600 NE Grand Ave.
Portland, OR 97232-2736
(503) 797-1700

- Blue Lake Park
 - 4 POTs**ADDRESS: 20500 NE Marine Dr, Fairview, OR 97024**

- St John's Landfill
 - 3 POTs**ADDRESS: 9387 N Columbia Blvd, Portland OR 97203**

- Oregon Zoo
 - 1 Voice T1s
 - 19 POTs**ADDRESS: 4001 SW Canyon Rd, Portland OR 97231**

- Metro Regional Center
 - 2 Voice T1s
 - 4 POTs**ADDRESS: 600 NE Grand Ave, Portland OR 97232**

- Chinook Landing Marine Park
 - 1 DSL**ADDRESS: 22300 NE Marine Drive, Fairview, OR**

- Metro Paint Facility
 - 4 POTs**ADDRESS: 4825 N Basic Ave, Portland OR 97217**

- Condors Site
 - 2 POTs**ADDRESS: 17255 S. McCubbin Road, Oregon City 97045**

- Borland Site
 - 2 POTs**ADDRESS: 2661 SW Borland Rd, Tualatin, OR 97062**

- Oxbow Regional Park
 - 5 POTs**ADDRESS: 3010 SE Oxbow Pkway, Gresham, OR 97080**

- Zoo Lights
 - 1 POTs**ADDRESS: 2516 NW 29th Ave, Bldg 6, Portland, OR 97210**

3. *Please list where you will want PRI Services and the quantity of PRI's at each location.*

METRO's REPOSE:

We believe that we have provided this information in the original RFP on page 2, table 1 within II.

Background/History of Project, And again in this response on page 1 – 3 with each site listing the number of voice T1s. If more information is required, please provide an expanded question with more details of your request back to Metro.



4. *Please define what kind of T1 Internet Services you are requesting.*

METRO's REPOSE:

This is not for an agency wide Internet feed, but rather one that would be for targeted location that would support branch office Internet as an alternative to our core Internet feed or as a vehicle for an Internet based VPN solution.

Note that we have one DSL Internet connection, as listed above, and we may consider a move to alternative Internet access for this site; and if quoted for other sites, we may elect to incorporate backup Internet connections to various sites, depending on business needs and costs. All of these would be considered lower bandwidth, backup Internet feeds.

5. *Can you describe your future state IP PBX solution and how it would be provisioned? One data center centralized? Two Data centers?*

METRO's REPOSE:

Through a previous RFP process in 2011, Metro selected a preferred technology vendor for future Voice Over IP agency phone replacements. The selected technology is Cisco based. We anticipate slowly migrating our various aged and types of PBX systems to a single unified Cisco VOIP solution over a period of years. The envisioned system would be based out of a central data center in the Oregon Convention Center, but would have the ability to function independently in the case of failed connections back to the main VOIP location.

6. *Can you provide quantities for your network requirements?*

METRO's REPOSE:

This is primarily a voice communication RFP with some requests for incidental data connectivity. Our primary core data services (services over 10 megabit/second) are not part of this RFP, and will be subject to a future RFP with the existing contract expires. The future date of the other core data WAN communication RFP has not been determined.

Instead, this RFP is more interested in some supplemental T1 / DSL capable data services to connect some of the smaller site or to provide a backup data and Internet connection.



7. *Can you provide a list of users per location?*

METRO's REPOSE:

Metro needs clarification of this question. If the request is to provide the specific names of users/staff, we are not willing to release those details; if the definition of "users" is something else, please expand on this question before the August 30, 2012 deadline for additional questions. We will reconsider the question if expanded and resubmitted.

8. *Which of the core data center(s) have fiber based facilities?*

METRO's REPOSE:

Currently we have fiber coming into the buildings from various service providers at 1) Metro Regional Center, 2) Oregon Convention Center and 3) the Zoo.

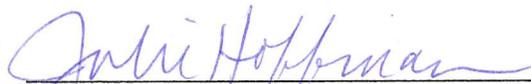
9. *Are you open to looking at hosted solutions?*

METRO's REPOSE:

Metro would consider both traditional and hosted solutions. Proposers may elect to submit separate proposals if they wish for either types of solutions.

All other terms, conditions and requirements of the RFP remain in full force.

Issued: August 28, 2012



Julie Hoffman, CPPB